

Technical Support Manager

Qualification :

- Thai nationality , Male , Age 35-45 years old
- Bachelor's degree or Master 's degree in Computer Science, Electrical/Telecom Engineering, Information Technology or other related fields
- At least 10 years experience in Technical support field , Computer Network and Management
- Good knowledge and experience in Network System, TCP/IP, Security System
- Good Management for Engineer team
- Strong analytical ability, negotiation, presentation, problem-solving, leadership and planning
- Good command and communication in English (Able to communicate in Japanese will be an advantage)
- Good Team player, good personality,
- Proficiency in MS Office Excel, Visio

Helpdesk Issue Manager

Qualification :

- Thai nationality , Male/Female, Age between 30-37 years old
 - Bachelor's Degree or higher in Computer science , Information Technology Engineering , Electrical Engineering , Business computer , MIS. or other related fields
 - At least 5 years experience in IT Supper Management , Helpdesk Management or other related fields
 - Knowledge of IT applications
 - Basic Network knowledge would be an advantage.
 - Experience in telephone support of external customers in resolving the specific problems
 - Excellent verbal communication skills and written skills in English
 - Able to work flexible hours (Including weekend / public holiday)
 - Self motivation, Keen to learn, Service mind
 - Japanese language skill will be advantage
- ** Management skill (experience in manage of 10+ people)**