

## Asia Pacific Helpdesk Coordinator

### Qualification :

- Thai nationality , Male/Female, Age not over 28 years old
- Bachelor's degree in Computer science , Information Technology Engineering , Electrical Engineering , Business computer , MIS. or other related fields
- At least 1 year experience in IT Support , Call Center or other related fields
- Experience in telephone support of external customers in resolving the specific problems will be advantage
- Strong abilities to analyze and prioritize issues for problem resolution (troubleshooting)
- Experience with Microsoft Operating Systems and IT Applications
- Good understanding and appreciation of information technology
- Basic Network knowledge will be an advantage
- Self motivation, Keen to learn, Service mind
- Japanese language skill will be advantage

**\*\* Proficient in spoken , listen & written English**

**\*\* Ability to work flexible hours ( Including weekend / public holiday and rotation shifts)**

## Helpdesk Coordinator

### Qualification :

- Thai nationality , Female , Age not over 28 years old
- Bachelor's degree in Computer science , Information Technology Engineering , Electrical Engineering , Business computer , MIS. or other related fields
- At least 2 years experience in helpdesk , telephone support of external customers in resolving the specific problems or related fields
- Knowledge of IT applications
- Basic Network knowledge would be an advantage.
- Excellent verbal communication skills
- Good command of English skill

**\*\* Ability to work flexible hours ( Including weekend / public holiday and rotation shifts)**